

1 July 2021

**To:** Industry Members and Part time Commissioners

Dear All,

**URGENT COMMUNICATION REGARDING COVID 19 AND ITS IMPACT TO DISPUTE RESOLUTION PROCESSES WITHIN NBCRFLI –ALERT LEVEL 4**

This communication bears reference to the directive that was issued on the 22 May 2020 which stipulated the access to dispute resolution processes of the NBCRFLI.

Subsequent to our President putting the country on Alert level 4 on Sunday, 27 June 2021, with the country officially moving to a severe third wave of the pandemic. There have been requests from our industry members to consider the postponement of schedule arbitration matters for the period of 14 days in line with the announcement from the President. Hence, the NBCRFLI will postpone matters where an agreement is reached between parties in terms of rule 25 of our dispute rules. A response from the Council in regards to the agreement reached by the parties on postponement will be confirmed in writing to the parties.

**MATTERS SCHEDULED FOR CONCILIATION FOR 29 June 2021 to 12 July 2021**

In an attempt to strike a balance between the continuation of cases and protecting lives and health of our industry members and our staff, following exceptions will apply:

- Conciliations may continue if to be conducted telephonically and it must be agreed by Parties, NBCRFLI and Commissioner in terms of Rule 14 of the NBCRFLI;
- Commissioners may attempt to resolve disputes using telephonic means as prescribed and approved by the NBCRFLI.

## REFERRAL OF MATTERS TO NBCRFLI

In order to minimise physical contacts, the NBCRFLI will only accept referrals received through non-physical contact methods such as email and fax. Therefore, industry members are strongly encourage to use these alternative methods of serving documents.

In this regard, all new referrals should be emailed to the following:

thelma.manasu@nbcffi.co.za (Gauteng Region)

[tanya.jacob@nbcffi.co.za](mailto:tanya.jacob@nbcffi.co.za) (Kwazulu Natal Region)

palesa.madumo@nbcffi.co.za (Head Office Region)

katy.wilson@nbcffi.co.za (Cape Town Region)

The NBCRFLI will continue to monitor the situation and take appropriate measures or additional precautions, if necessary.

All enquiries relating to this directive should be directed to the following e-mail address:

[ezra..bulose@nbcffi.co.za](mailto:ezra..bulose@nbcffi.co.za)

Warm Regards,

Musa Ndlovu

NBCRFLI National Secretary